



## **Rajasthan State Mines & Minerals Ltd.**

( A Government of Rajasthan Enterprise )

**Regd. Office :** 34, Lal Kothi, Jaipur 302005

**CORPORATE OFFICE:** 4, Meera Marg, Udaipur - 313 001

FAX : (0294)2428793,2428770; PHONE : 2428793, 2428763-67

CIN No.U14109RJ1949SGC000505

### **TENDER SCHEDULE**

Sealed tenders are invited from reputed/experienced firms/original Equipments Manufacturers/ Authorised Dealers for Annual Maintenance Contract for EPABX System & telephone instruments, cabling etc. at Corporate office & Jhamarkotra Mines.

Tender Forms containing Terms and conditions can be obtained from Sr. Manager (F&A),RSMML 4, Meera Marg, Udaipur on payment of Rs.573/-inclusive all taxes in form of Bank Draft drawn in favors of RSMML, Udaipur or cash can also be deposited on request of applicant.

The tender documents may also be downloaded from the company website [www.rsmm.com](http://www.rsmm.com). Those bidders who wish to download the tender documents from the above website should furnish the tender document cost of Rs.573/- (Rupees Five hundred seventy three) only through Bank Draft/pay order along with required EMD @ Rs.5,000/-. Bids not accompanied with tender documents fee and EMD or any other requirements stipulated in the tender documents are liable to be rejected. EMD will be adjusted in SD of successful tendered .

Period issue of Tender Form from	3 .6.2015 to 22.6.2015 upto 1.00 PM
Last date for submission of Tender	22.6.2015 upto 3.00 PM
Opening of Tender	22.6.2015 3.30 PM

The tenders received after due date and time, unsealed condition Tender cost and EMD without EMD will be rejected. For further details please visit our website : [www.rsmm.com](http://www.rsmm.com) or [sppp.rajasthan.gov.in](http://sppp.rajasthan.gov.in)

Executive Director, RSMML, Udaipur reserves the right to reject any or all Tenders without assigning any reason thereof.

Executive Director (Administration)



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### **Terms and conditions of the contract**

#### **TENDER DOCUMENT FOR MAINTENANCE OF EPABX & TELEPHONE INSTRUMENTS, CABLING ETC. FOR JHAMARKOTRA MINES & CORPORATE OFFICE, UDAIPUR.**

1. (a) The contractor shall do regular & continuous comprehensive repair & maintenance and also remedial / preventive maintenance at customer's request /periodically for following works and associated installation at Jhamarkotra Mines and Corporate Office.
  - (b) The contractor shall keep stock of adequate spares at site for immediate rectification of defects of fully digital EPABX system model BP 250 ERICSSON make and spares for telephone instruments.
  - (c) All underground cables laid along the road shall be maintained by the contractor. Excavation if required to rectify the defect, shall be the responsibility of the contractor. Any damage / defects shall be attended immediately and the affected extension numbers will be put back in service. All cable-jointing kits and other accessories required to remove the cable fault shall be supplied by the contractor without charging any extra cost.
  - (d) Cables/ wires , battery telephone instrument beyond economic repair, if required to be replaced shall be provided by RSMML and all other items will be provided by the contractor.
  - (e) Co-ordination with BSNL for booking of defective junction line etc.
  - (f) Remedial maintenance of the equipments at customer's complaints shall be provided by the contractor during normal working hours and normal working days. Such maintenance shall include supply and fitment of all spare parts at

contractor's own cost excluding cost of wires & cables that may need replacement from time to time with the understanding that part (or parts) fitted back immediately become USER's property and part (or parts) removed immediately become contractor's property and without putting the contractor under any obligation to supply and fit only new or unused parts. Contractor's commitment under this contract being fulfilled if the supplied and fitted replacement part (or parts) result in the concerned units or system again becoming operational.

(g) A monthly maintenance report on Telephone/Work done shall be prepared in triplicate by the technician of the contractor and counter sign by the user's representative.

(h) A tentative quantity and maintenance of work particulars at Jhamarkotra Mines and Corporate office, Udaipur are as under

**(i) For Jhamarkotra Mines, Distt. Udaipur (Part -A)**

Description
<p><b>AMC charges for maintenance of fully digital EPABX system model BP 250 ERICSSON make, DPs and Internal wiring and U/G cabling. ( approx.10 km), Push button telephone instrument (170 ), Plan and Hands Free Telephone Instrument (5 nos), Maintenance of telephone cable from Jhamarkotra to Baghdara Colony(7 Kms. Approx) , existing 5 BSNL lines etc.</b></p>

**(ii) For Corporate office, Udaipur (Part -B)**

Description
<p>AMC charges for maintenance of fully digital EPABX system model BP 250 ERICSSon make ,DP's and internal wiring ( Complete Office Building), Push Button Telephone Instrument (approx.100 Nos.), Plan 1+1 instruments and hands free speaker( 7 Nos.), existing 7 BSNL/MTS lines etc..</p>

2. The tender must be accompanied with earnest money of Rs.5,000/- (Rupees five thousand only) in the form of demand draft / Banker's cheque, drawn in favors of RSMM Ltd. on any scheduled bank payable at Udaipur, failing which the tender shall not be considered. Cheques/cash will not be acceptable. The earnest money shall not

attract any interest and it will be refunded within a month after awarding a contract to successful bidder.

3. The contract shall remain in force for a period of two years from the date of execution of the contract.

4. The tenders will be opened in the office of the Executive Director (Administration), RSMML, 4, Meera Marg, Udaipur on 01.6.2015 at 03.30 P.M. in presence of tenderer or their authorized representative who may choose to present at the time of opening of the tender.

5. RSMML reserves the rights to accept or reject any or all tenders as a whole / or in part, without assigning any reason.

6. The successful tenderer shall be required to furnish security deposit 10% of annual Contract value within 15 days from the date of issue of letter of intent, for due and proper fulfillment of the contract. The S.D. is to be deposited in form of D.D. drawn in favour of RSMML Ltd. payable at Udaipur or in the form of bank guarantee on stamp value ( 0.1% or Rs.200/- whichever is more )from any Nationalized Bank having a branch at Udaipur . The above security deposit shall not bear any interest.

The security deposit will be refunded to the contractor on its due and satisfactory performance and fulfillment of obligations by the contractor under the terms of the contract and on submission of a "No dues certificate" and other formalities within 6 months after completion the work.

8. The Contractor shall be liable for all costs, damages expenses suffered and or incurred by the Company due to contractor's negligence or breach of any terms of the contract or their failure to carry out the work and for all damages, or loss occurred to the Company or to any other party due to any act and/or omission whether negligence or otherwise. The decision of the Company regarding such failure of the contractors and liability for the losses etc., suffered by the Company shall be final and binding on the contractor.

In case during the period of the contract for service, the contractor does not rectify the fault/defects pointed out to him within the above specified time, the job will be got done from the open market at the contractor's risk and cost. In case the contractor's service are found unsatisfactory, the contract shall be terminated after giving one month's notice and the work shall be got done from the open market at the contractor's cost.

9. A qualified technical person is required to be posted at Jhamarkotra Mines , Distt. Udaipur from 8.00 A.M. to 4.30 P.M. on every working day to look after the maintenance and rectify the faults. RSMML will not provide any conveyance facility for above purpose. However, if contractor desires for residential accommodation, RSMML can provide the same, subject to availability, on rental basis. He will keep good relation proper behavior with the employees of RSMML .

One Qualified technician (having complete knowledge of Telephone systems should be deployed by the contractor at C.O., Udaipur for attending the faults on call basis. He will visit the site at least twice in a week.

10. The contractor shall submit the bills for payment on quarterly basis i.e. on expiry of every quarter and the payment shall normally be made within 15 days of receipt of duly completed bills. Income tax as applicable shall be deducted from bill at source.

11. The contractor shall comply with labor laws, minimum wage act and / or any other applicable statutory regulations, subsequently. Safety regulations are required to be followed by the contractor during the tenure of contract. The contractor alone shall be responsible and liable for any accident and /or due to negligence in course of performance of the job under this contract and consequent claims. For this purpose contractor shall insure all the workmen & submit the copy of policy to RSMML when demanded. All terms and conditions of RTPP Act will be applicable on this tender work.

12. In case of total breakdown of EPABX more than 48 hours at a stretch, a penalty @ Rs. 1000/- per day shall be levied on contractor, similarly in case of break down of local telephone instrument a penalty of Rs.50/- can be imposed per instrument , if it will not repair within 48 hrs. However, total penalty will not exceed 5% of the contract value.

13. Contractor will carry out shifting of telephone from one location to another free of cost. The quantity indicated against push button telephones and 1+1 plan instruments are approximate and are subject to  $\pm 10\%$  variation. In case the number of instrument increased within 10% of indicated numbers then no extra payment will be made. If the quantity increased beyond 10% proportionate charges will be made.

14. Experienced firms/dealers who are having experience of maintaining identical type of equipments /installations etc. may submit their offer. Copies of such contract executed are to be enclosed along with your offer. A copy of PAN number may also be enclosed.

15. Either party to the contract would not be held responsible for non-performances of any events, constituting Force-majeure including law and order situation and proclamation of any statutory authority. The party effected will be required to give

notice within 2 days of happening of event, mentioning the circumstances constituting Force majeure. Strikes by the contractors workers on account of any dispute between the contractor and their workers as wages or otherwise, will not be deemed to be a reason beyond the contractor's control and contractors shall be liable for loss or damage to the Company on this account.

16. The tenderer shall visit the site before submitting the offer and acquaint himself with present system installations.

17- Payment will be made to the successful bidder on quarterly basis at Jhamarkotra & Corporate office on production of bill separately.

17. For all disputes, arising out of this contract, the court of Udaipur Judiciaries in the State of Rajasthan shall alone have exclusive Jurisdiction.

18. Contractor should submit the local address of his office with name of technician with their Mobile No, telephone and fax number etc.

**Executive Director ( Administration)**

I/We have studied the above terms and conditions and having understood fully.  
I/We shall abide by the and adhere to above terms and conditions.

Signature of tenderer

Dated:

Place:

Name :

Mobile No.

Adress:

**To:**

The Executive Director (Administration.),  
Rajasthan State Mines & Minerals Ltd.,  
4, Meera Marg, UDAIPUR - 313 001 (Rajasthan)

Ref: **Your enquiry dated 1 .06.2015, due on 22. 6.2015 for maintenance of EPABX and Telephone instruments, cabling etc., at Corporate office & Jhamarkotra Mines.**

Dear Sir,

In response to your enquiry, I/We submit my/our offer for Annual Maintenance Contract of EPABX and Telephone System, cabling etc at Jhamarkotra Mines and Corporate Office, Udaipur on the terms and conditions hereinafter enumerated.

1. I/We have thoroughly examined and understood all terms and conditions contained in the tender documents, which I/We agree to abide and have signed each page as a token of my/our acceptance thereof.
2. I/We offer my/our rates for AMC of EPABX and Telephone System etc. situated at Jhamarkotra Mines and Corporate Office as per schedule given here under:

**(i) For Jhamarkotra Mines, Distt. Udaipur (Part -A)**

<b>Work description</b>	<b>Lump sum Annual Maint. charges (Rs.) Excluding service tax &amp; govt. taxes.</b>
<b>AMC charges for maintenance of fully digital EPABX system model BP 250 ERICSSON make, DPs and Internal wiring and U/G cabling. ( approx.10 km), Push button telephone instrument (170 ), Plan and Hands Free Telephone Instrument (5 nos), Maintenance of telephone cable from Jhamarkotra to Baghdara Colony(7 Kms. Approx) , existing 5 BSNL lines etc..</b>	

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ii) For Corporate office, Udaipur

(Part -B)

Description	Lump sum Annual Maint. Charges (Rs.) Excluding service tax & govt. taxes
AMC charges for maintenance of fully digital EPABX system model BP 250 ERICSSon make ,DP's and internal wiring ( Complete Office Building), Push Button Telephone Instrument (approx.100 Nos.), Plan 1+1 instruments and hands free speaker( 7 Nos.), existing 7 BSNL/MTS lines etc.	

nest Money Rs. 5,000/- (Five thousand ) DD/Banker's cheque No. \_\_\_\_\_ dated \_\_\_\_\_ is enclosed herewith .

Note: 1) Rates are to be quoted on Lumpsum basis for Annual maintenance for Part A & B Separately.

- 2) Company may at its discretion decide to award the work for Part 'A' and Part 'B' to different bidders.
- 3) Rates will be exclusive of all govt. taxes which will be extra as applicable on producing required documents/ challans etc.

Encl: tender document.

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(Signature of tenderer)

Name & Address of Firm

Mobile No.